@ROAD®

Streamline operations, maximize mobile workforce productivity, and enhance revenue with @Road® FieldServices
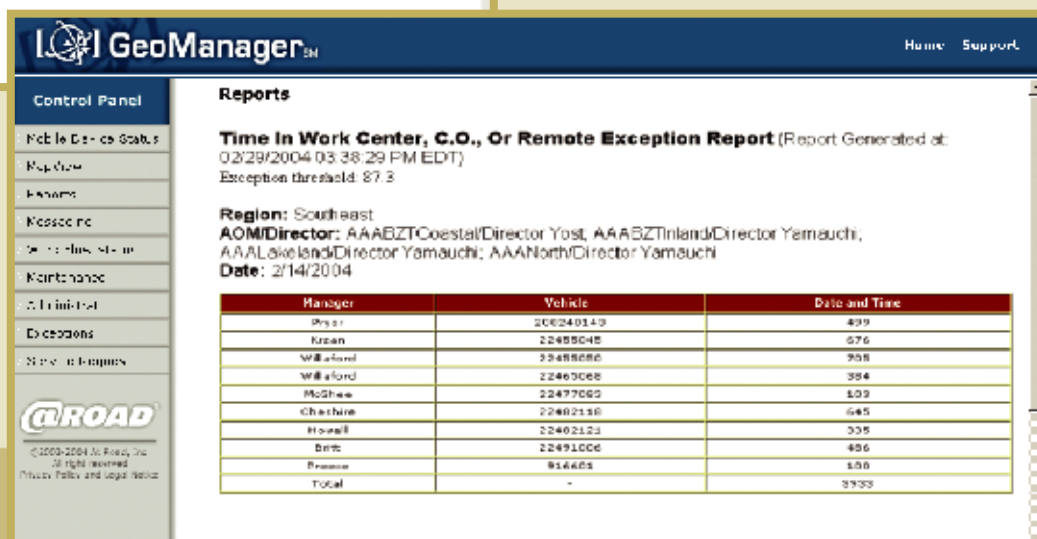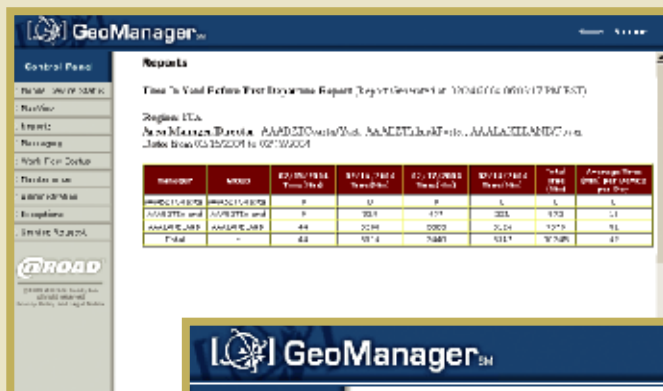
@Road FieldServices is a comprehensive reporting solution that provides critical business intelligence to improve field performance, discover operational inefficiencies, and uncover revenue opportunities.

Designed specifically for field services organizations as an add-on to @Road GeoManagerSM**, FieldServices collects, monitors, and reports on events and conditions in the field, providing location-based, time-sensitive information that measures actual productivity against planned objectives.**
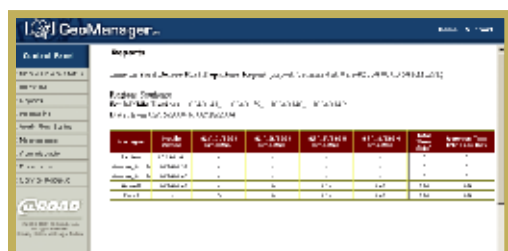
GeoManager SM

With your mobile workforce and assets in various locations at different times, you need a solution that gives you a clear view of all your mobile resources. Contact your @Road representative to learn more about @Road FieldServices and additional features of GeoManager, our comprehensive Mobile Resource Management solution. GeoManager features continuous, real-time updates, mapping, field transactions, data collection, communication, time and task management, workflow, and reporting for fixed-asset mobile resources using dedicated Internet location devices.

Easily configurable, and one of the most robust and complete mobile resource management solutions available, GeoManager can meet the needs of any business.

See rapid and ongoing return on investment

Understanding where expected schedules and mileage diverge from actual numbers helps you to close the gaps, improving field force productivity and uncovering incremental revenue-generating opportunities.

Improve field performance

Gain visibility into all departure, arrival, and activity details for every field service employee with 18 reports that measure four key metrics:

- *Departure information reports* when workers leave their starting point, usually a yard or terminal
    - Compare scheduled departures with actual departure times
- *End-of-Shift arrival information reports* when mobile workers return to their starting point
    - Reduce non-billable time at the end of the day
- *Time spent in work centers, terminals, or yards* measures the amount of time mobile workers spend at each work center and the number of stops made at each location
    - Optimize schedules and minimize time at work centers
- *Mileage and travel time* captures and measures the amount of time required for mobile workers to travel from a starting point to various work centers along each route
    - Measure and compare route performance

In addition, FieldServices provides the ability for organizations to run activity, inactivity, and stops reports.

Generate all reports on-demand from any Internet-connected PC, or schedule for periodic delivery via e-mail as either an HTML or PDF file.

Increase workforce productivity

Configure FieldServices reports to match your organization's processes by applying your unique business rules to capture relevant mobile data to analyze field operation productivity.

- *Administration Feature.* Change, edit and manage mobile resource details
- Work Shift Feature. Enter Work Shift schedules to compare actual work time to expected work time
- *Batch Landmark Feature.* Upload street addresses or landmark names to mark significant locations on the map. Marked locations provide data with respect to travel time and time spent at each location
- *Groups Feature.* Aggregate productivity data by area or manager